

Terms of Service

These Terms of Service govern your use of the website located at <https://www.kitchenductclean.co.uk> and any related services provided by Kitchenductclean Ltd.

By accessing <https://www.kitchenductclean.co.uk>, you agree to abide by these Terms of Service and to comply with all applicable laws and regulations. If you do not agree with these Terms of Service, you are prohibited from using or accessing this website or using any other services provided by Kitchenductclean Ltd.

We, Kitchenductclean Ltd, reserve the right to review and amend any of these Terms of Service at our sole discretion. Upon doing so, we will update this page. Any changes to these Terms of Service will take effect immediately from the date of publication.

These Terms of Service were last updated on July 20, 2024.

Intellectual Property

All intellectual property rights in the materials and content displayed on Kitchenductclean Ltd's website, including text, graphics, logos, images, and software, are the property of Kitchenductclean Ltd or are used under licence from third-party licensors. These materials are protected by UK copyright and trademark law. Kitchenductclean Ltd grants users the right to download one copy of the materials for personal, non-commercial, transitory viewing only. This grant is a licence and not a transfer of title.

The use of any content or materials from the website for commercial purposes without express written permission from Kitchenductclean Ltd is strictly prohibited. This includes but is not limited to the reproduction, modification, distribution, transmission, or exploitation of proprietary cleaning techniques, specialised equipment designs, or any copyrighted and trademarked material.

This licence shall automatically terminate if you violate any of these restrictions or other provisions of the Terms of Service. Kitchenductclean Ltd reserves the right to terminate this licence at any time, and upon termination, you must immediately destroy any downloaded materials in your possession, whether in electronic or printed format.

Kitchenductclean Ltd also holds proprietary rights to unique cleaning methodologies and specialised equipment developed or utilised by its engineers, which are integral to

the services provided. Unauthorised use, replication, or dissemination of these proprietary methods and technologies is prohibited and may result in legal action to safeguard the company's intellectual property rights.

Service Delivery

Services booked through Kitchenductclean Ltd, via the website or customer service contact points, are confirmed by email detailing the service date, time, and scope. Services will be performed exclusively by our team of fully trained and qualified engineers, adhering to stringent hygiene and safety standards to ensure compliance with relevant regulations. Regular service intervals will be maintained as per the agreement to ensure optimal functionality and safety of the kitchen's ventilation systems.

Clients are permitted to cancel or reschedule the service up to 48 hours prior to the scheduled service without incurring any charges. Cancellations or changes made within 48 hours of the scheduled service may attract a fee as stipulated in the service agreement. Kitchenductclean Ltd commits to delivering high-quality services consistent with industry standards and customer expectations, adjusting service methods and intervals based on operational demands and customer feedback.

Certifications and Compliance

Kitchenductclean Ltd operates in strict compliance with BE&S and TR19 guidelines, and holds accreditations with key industry bodies, reflecting our commitment to maintaining the highest standards of professional integrity and operational safety. Upon completion of cleaning services, a Certificate of Compliance is issued, verifying that the service has been executed to comply with all statutory regulations and best practices, particularly concerning fire safety and health regulations.

The company reserves the right to modify service standards and procedures in response to changes in legislation or industry best practices, ensuring continued compliance and service efficacy. Any amendments will be communicated to clients promptly and will be incorporated into the service delivery framework to maintain consistent and compliant service standards.

Disclaimer and Limitations of Liability

The materials and information on Kitchenductclean Ltd's website are provided on an 'as is' basis. We strive to ensure that the content is accurate and up-to-date, but Kitchenductclean Ltd makes no warranties, either expressed or implied, regarding the completeness, reliability, or suitability of the information, products, services, or related

graphics found on the website for any purpose. Therefore, any reliance you place on such information is strictly at your own risk. We expressly disclaim all warranties, including but not limited to those of merchantability and fitness for a particular purpose. Furthermore, we do not guarantee that the website will be uninterrupted, error-free, or free of viruses or other harmful components.

In no event will Kitchenductclean Ltd, its directors, employees, or agents be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of or in any way connected with the use of this website or with the delay or inability to use this website, or for any information and materials obtained through the website, or otherwise arising out of the use of the website, whether based on contract, tort, strict liability, or otherwise, even if advised of the possibility of such damages. Specifically, our liability does not cover any consequential losses suffered due to the use or inability to use the provided cleaning services, including but not limited to loss of profit, goodwill, reputation, or data, whether under statute, contract, equity, tort (including negligence), indemnity, or otherwise.

Given the nature of our services, we particularly disclaim liability for any damages to kitchen facilities or equipment arising from undisclosed conditions or existing wear and tear. It is crucial for clients to provide all pertinent information about their facilities prior to service engagement to mitigate such risks.

Accuracy of Materials

The information presented on Kitchenductclean Ltd's website is provided for general informational purposes and is not comprehensive. While we endeavour to keep the content accurate and up-to-date, we do not warrant the completeness, reliability, or timeliness of the materials. Users should not rely solely on this information for making critical decisions related to service engagements or compliance with health and safety regulations. We advise consulting more specific or professionally certified sources to ensure decisions are informed by the most relevant and precise data.

We reserve the right to modify the content on our website at any time without prior notice and do not commit to updating the materials. Users are responsible for monitoring these changes and ensuring that the information meets their specific requirements, particularly when it involves compliance with rigorous standards in commercial kitchen maintenance. Kitchenductclean Ltd accepts no liability for any reliance on the website content by users or any third party informed of its contents.

Additional Tools

Please note that our website may include third-party tools which are outside of our control. The access to said tools is provided on an 'as is' basis with no warranties, expressed or implied, and without any endorsement. We are not liable for the use of the third-party tools provided on our website. You are solely responsible for any risks associated with using said tools; we recommend reading the relevant third-party provider's Terms of Service. Kitchenductclean Ltd has the right to offer new third-party tools in the future.

Links

Kitchenductclean Ltd has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement, approval or control by Kitchenductclean Ltd of the site. Use of any such linked site is at your own risk and we strongly advise you make your own investigations with respect to the suitability of those sites.

Inaccuracies and Mistakes

Please note that any content available on our website may contain typographical errors, inaccuracies, or mistakes related to the service's description, pricing, promotion, and availability. We have the right to cancel or update any existing services should any information provided by us be proven inaccurate. Said information can be amended at any time without prior notice. Please note that we are not obligated to clarify any of the information related to our website and service, including pricing information, except as required by law.

Indemnification

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and all of our respective officers, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of: (1) your Contributions; (2) use of the website; (3) breach of these Terms of Service; (4) any breach of your representations and warranties set forth in these Terms of Service; (5) your violation of the rights of a third party, including but not limited to intellectual property rights; or (6) any overt harmful act toward any other user of the website with whom you connected via the website.

Notwithstanding the foregoing, we reserve the right, at your expense, to assume the exclusive defence and control of any matter for which you are required to indemnify us, and you agree to cooperate, at your expense, with our defence of such claims. We will

use reasonable efforts to notify you of any such claim, action, or proceeding which is subject to this indemnification upon becoming aware of it.

Right to Terminate

We may suspend or terminate your right to use our website and terminate these Terms of Service immediately upon written notice to you for any breach of these Terms of Service.

Severance

Any term of these Terms of Service which is wholly or partially void or unenforceable is severed to the extent that it is void or unenforceable. The validity of the remainder of these Terms of Service is not affected.

Entire Agreement

These Terms of Service and any policies or operating rules posted by us on the website or with respect to the website constitute the entire agreement and understanding between you and us. Our failure to exercise or enforce any right or provision of these Terms of Service shall not operate as a waiver of such right or provision. These Terms of Service operate to the fullest extent permissible by law. We may assign any or all of our rights and obligations to others at any time. We shall not be responsible or liable for any loss, damage, delay, or failure to act caused by any cause beyond our reasonable control.

If any provision or part of a provision of these Terms of Service is determined to be unlawful, void, or unenforceable, that provision or part of the provision is deemed severable from these Terms of Service and does not affect the validity and enforceability of any remaining provisions. There is no joint venture, partnership, employment, or agency relationship created between you and us as a result of these Terms of Service or use of the website. You agree that these Terms of Service will not be construed against us by virtue of having drafted them. You hereby waive any and all defences you may have based on the electronic form of these Terms of Service and the lack of signing by the parties hereto to execute these Terms of Service.

Governing Law

These Terms of Service are governed by and construed in accordance with the laws of the United Kingdom. You irrevocably submit to the exclusive jurisdiction of the courts in that location.